



Practice Information & Informed Consent

Welcome to CORE Connection Counseling also known as Colleen Hanson, LCSW, P.C. We are committed to promoting your personal growth and wellness through the mental health, and educational services we offer. We provide therapy services for children, adolescents, adults and families as well as group social skills therapy, consultation services, and case coordination.

During the initial appointment we will gather information including the reason for referral, family history, background information, developmental history, and goals for seeking therapy or educational services. We will discuss needs for further assessment and the recommended course of care.

Services and Fees

Appointments are scheduled with the therapist directly. Initial appointments are typically 60-75 minutes long and follow up individual and group therapy sessions 45-60 minutes long.

Initial Intake Appointments: \$210

**Individual Therapy Sessions: 45 minutes \$140-\$155
60 minutes \$170-\$185**

Initial Intake for Groups \$75-\$125

Group Therapy Session \$70-\$85 (based on grp size)

Insurance and Out of Network Services

We are a contracted provider with Blue Cross Blue Shield PPO for most plans but may be considered out of network for Blue Choice and other products. We will submit claims to Blue Cross for outpatient mental health services with benefits made payable to Colleen Hanson, LCSW, P.C. For other insurance companies, we will provide you with the necessary information to submit your claim or in some cases may agree to submit directly to your carrier as a courtesy to you. **For these out of network claims, you will be responsible to make payment in full at the time of services and claims benefits will be made payable to you.** Please see the insurance inquiry form as it is recommended you call your insurance company to verify your benefits for outpatient behavioral health services prior to your first appointment. In some cases, Blue Cross may provide medical coverage but behavioral health is through another carrier so it is recommended to verify this as well. **Payments for any non-covered diagnoses or services are your full responsibility. All expected out-of-pocket patient expenses are due at the time of service.**

Cancelled or Missed Appointments

If you are unable to keep your appointment, it is important you call as soon as possible to cancel. Appointments must be cancelled no less than 24 hours before the scheduled time or they will incur **a late cancellation or missed appointment fee of \$85.00 which will be processed on the credit card kept on file.** *These fees are your responsibility as insurance companies will not reimburse you, nor can they be billed for missed appointments or paid with a spending account.* In the case of inclement weather, a phone session will be offered when appropriate. It is your responsibility to advise any other financially responsible party of this policy.

In the event 3 appointments have been missed or cancelled late, the client and therapist will discuss termination or the scheduling of future appointments with the agreement that the full session fee will be charged for any future late cancellations or missed appointments.

Out of session calls and coordination of care

We are often asked to provide services outside of the session which may include: completing forms, writing letters, having telephone conferences or consulting with other providers or schools. While therapy sessions are the primary place for care to be provided, we understand that questions may arise between sessions. Any provided services (including telephone calls exceeding 10 minutes) that occur outside of regularly scheduled session time will incur additional fess which may or may not be covered by your insurance. Often services covered by insurance to coordinate care will incur a copayment. Please discuss with your provider if you have any questions.

Non-custodial and divorced parents

We will make every effort to include both parents in the care of their child. To best assist you in this regard, any minor child of divorced parents should have on file in our office a copy of the divorce and custody decree.

Emergencies

We do NOT offer 24-hour crisis coverage. In case of a life-threatening emergency, please dial 911 or go the nearest emergency room.

Appointment Reminders

As a courtesy appointment reminders are available by email, phone call or text message. Regular standing weekly appointments are typically not set up for reminders but an email can be sent at the client's request. For other appointments, you can choose to be reminded by email, or text message.

Confidentiality -please initial

_____ I acknowledge receipt of the Notice of Privacy Practices, detailing information about how the practice may use and disclose my confidential information. I understand that CORE Connection Counseling/Colleen Hanson, LCSW, P.C. utilizes a HIPPA compliant cloud based electronic medical system for records and billing.

_____ I hereby give my consent for CORE Connection Counseling/Colleen Hanson, LCSW, P.C. to use or disclose, for the purposes of carrying out the treatment, payment or healthcare operations, confidential information contained in the medical record for the client listed below. I further understand that the consent is valid until revoked in writing by me.

Agreement

I have read and understand the above statement regarding services, office policies and procedures and my signature below indicates that I give my consent for services to the client listed below. I understand that I am financially responsible for all charges whether or not paid by insurance. I authorize the use of this signature on all my insurance submissions.

Client Name _____ Date _____

Client/Responsible Party Signature _____

Provider Signature _____